

# How To Gain Alignment & Consensus: Facilitation Techniques

### Today's hosts:



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President

**Sawyer Educational Consulting** 



**Jeff Brunings** 

Head of Growth & Development

**Principal Strategist** 

**OnStrategy** 

### Today's expert on Leading Executive Teams



Lynn Sawyer
President

**Sawyer Educational Consulting** 

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A lifelong Learner and Teacher, invested in helping other professionals reach their full and satisfying potential. Experienced Owner with a demonstrated history of working in educational and private sector leadership.

Strong entrepreneurship professional providing professional development in Presenting/Facilitation skills, Cognitive Coaching, Adaptive Schools, Learning Focused Supervision, Data-Driven Dialogue, as well as leading Strategic Planning for school and private organizations.

# Workshop a Topic

3<sup>rd</sup> Thursday

### Gaining Alignment & Consensus Among Leadership Team

Real-world application using facilitation techniques.

What to Expect: We're all members of a leadership team. We need to make a yes/no decision on a very strategic opportunity.

#### How We're Going To Do It...

- 1. Decision-needed: Do we expand into an adjacent market?
- 2. Apply The Technique: We're going to explore three different ways for helping gain agreement
- 3. Key Learning: We're going to **debrief** on what we learned and how/when to apply each technique

# **Futures Wheel**



#### What

A strategy to make predictions about outcomes that result from a decision



#### Why

To avoid negative consequences that may result in unnecessary time, money, and energy



#### How

We'll do this next

# **Futures Wheel**

How to do it

Our Topic:
Do we expand
existing
products/services
into an adjacent
market?

01

#### For the first layer, identify:

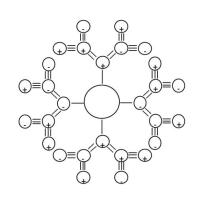
- + 2 positives (what might work for us?)
- 2 negatives negative (what might work against us?)

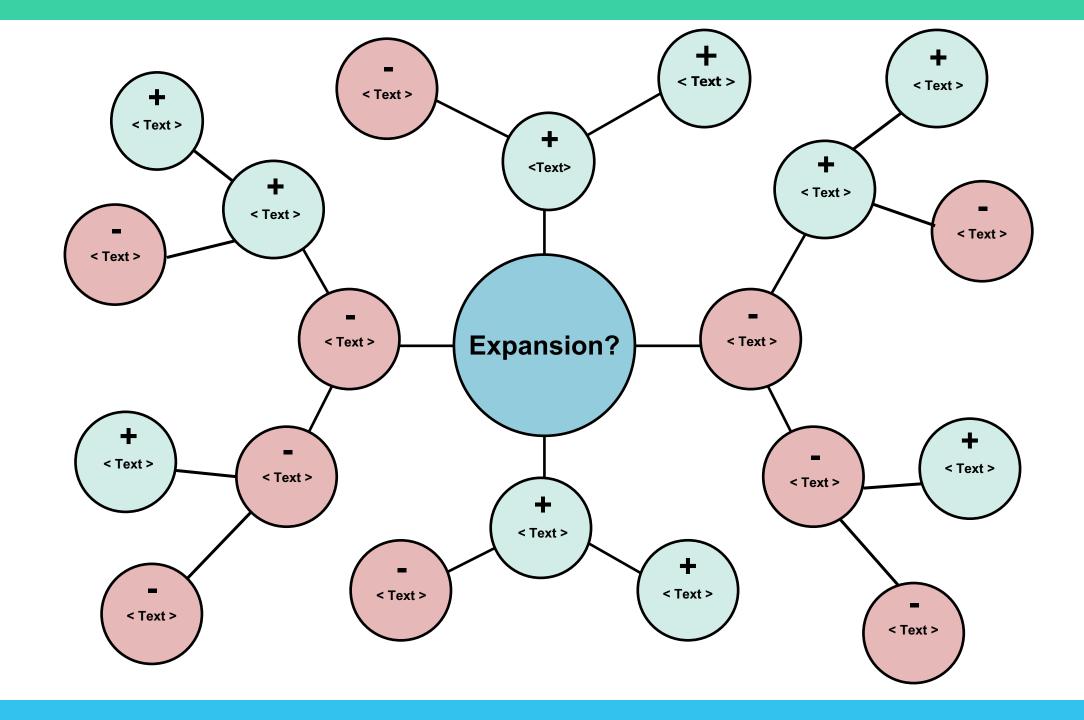


#### For the second layer, add:

- + 1 positive effect for each outcome from first layer
- 1 negative effect for each outcome from first layer

If needed, add layers and repeat.





### Key Takeaways

**Futures Wheel Review** 

01

Teams are ambiguous about a decision

02

Underlying feelings are not being expressed

03

You **need a structure** for surfacing different perspectives

What does it mean for you? (drop into chat...)

# **Assumptions Wall**





#### What

A facilitation strategy to explore beliefs about potentially difficult topics

#### Why

- Promotes dialogue as norm
- Surface underlying assumptions
- Uses 3rd point communications
- Structures full participation

#### How

**Authors:** Ask ourselves, "What assumptions do I have related to expanding into an adjacent market?"

**Inquirers:** "Help me understand your assumption..."

Our Topic: Do we expand existing products/services into an adjacent market?



### What are some of your assumptions relating to expansion into an adjacent market?

- Our brand isn't known within the market
- 2. X
- 3. X

- 1. We' adequately confirmed there is un-met market demand
- 2. X
- 3. X

- 1. Acquiring necessary certifications is prohibitive and time consuming
- 2. X
- 3. X

# Assumptions Wall

**Part 2: Inquiry Examples** 



"What might be some of the experiences that lead you to that assumption?"

"What are your hunches about the importance of \_\_\_\_\_?

"What might be some of the perspectives you hold about this?"

"What might be some examples that occur to you about how this plays out in \_\_\_\_\_?"

### Key Takeaways

**Assumptions Wall Review** 

01

How have we become clearer about our assumptions?

02

How has this process supported that clarity?

### Consensogram



#### What

A strategy to create a visual display showing how group members are thinking about issues before a final decision is made. Members "weigh in" anonymously, ensures psychological safety.



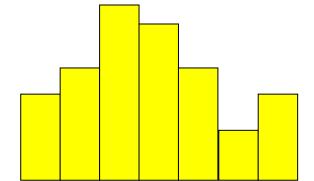
#### Why

Leaders sometimes withhold their opinions if they feel it will be disruptive or significantly different than the group's prevailing opinion



#### How

We're about to do it now...



# Set up for an in-person Consensogram

How it Works

01

02

03

04

05

**Determine 3-4 key issues** that you want group members to think about.

Write each statement on chart paper, using the stem "The degree/extent to which....you believe the proposed plan will produce the desired results..."

Include a statement to reveal individual team members' commitment to the initiative. Ex: "The degree to which I am personally committed to making it work..."

Distribute sticky notes to each member, one per statement, all the same color.

Reveal one chart at a time. Each person writes the number on a sticky note to indicate their opinion. Everyone hands the notes to one person (the runner), who places them on the appropriate chart.

# Completing an in-person Consensogram [Individually]

Our Topic: Do we expand existing products/services into an adjacent market?

For each question, respond to each statement using a scale from 0 to 100 in increments of 10.

Record your response to each statement on a sticky note or color dot.

Hand your note to the "runner."

04

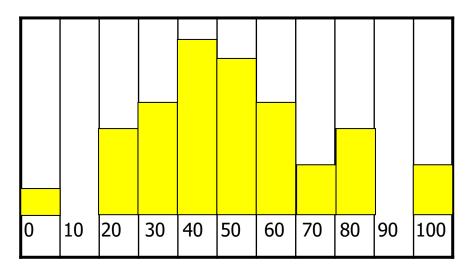
To the whole group, share some predictions you are making about the results.

Then, the runner places the notes on the chart.

The runner will collect the sticky note or color dot and place on the chart corresponding to the specific question and percentage point.

#### **Sample Statement:**

The degree to which you believe the proposed direction is the right decision and will result in the desired outcomes.



### Consensogram Example

Please respond on a scale from 0 to 100 in increments of 10.

1. The degree to which you believe the proposed direction is the right decision and will result in the desired outcomes.

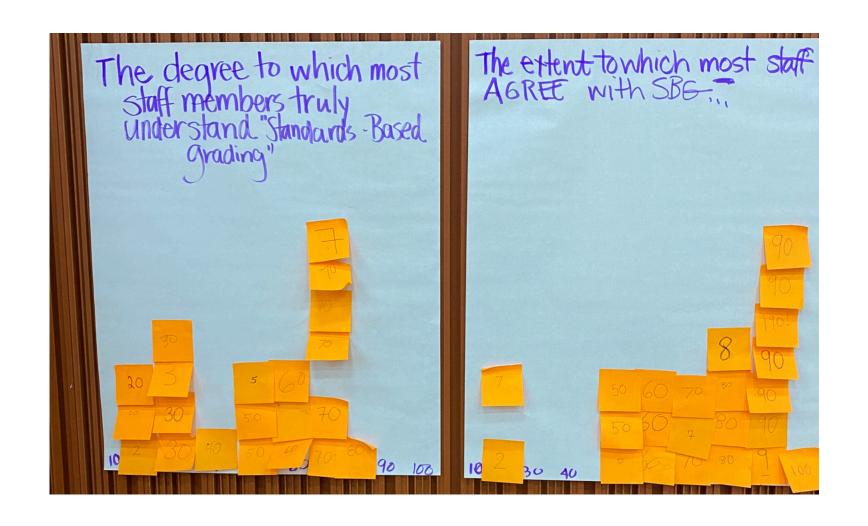
0 10 20 30 40 50 60 70 80 90 100

2. The degree to which you believe that we are prepared to execute against it now.

0 10 20 30 40 50 60 70 80 90 100

3. The degree to which you are personally committed to making this work.

0 10 20 30 40 50 60 70 80 90 100



#### **CONSENSOGRAMS**

### Key Takeaways

O1 Strategy that supports psychological safety

Consensogram: In Review

Reveals the disbursement across the range of opinions

**O3** Provides instant data quickly

### Calendar of Events

Always Thursdays

#### **Upcoming Pro Sessions**

May 11 @ 10 a.m. PT - "Ask Us Anything" Workshop [Pro only]

May 18 @ 8 a.m. PT - "Ask Us Anything" Workshop [Pro only]

May 25 @ 10 a.m. PT - Deep Dive / How To: Define, Align and Prioritize the Best Strategic Moves [Pro only]

#### **Upcoming General Sessions**

May 4 @ 8:00 a.m. PT – Define, Align and Prioritize the Best Strategic Moves

June 1 @ 8:00 a.m. PT – Currently Under Review!

July 6 @ 8:00 a.m. PT – Currently Under Review!

# Final thoughts



### Expect all of today's materials and agendas in your inbox.

We'll email by tomorrow with links to resources we talked about, plus what's coming up this month!



#### **Invite - Share**

If you found value in today's session then share it with a friend or colleague who could benefit as well.



#### **Suggestion for topics? Feedback?**

Drop us a line anytime – let us know what you think and what you'd like to tackle as a group.

collaborative@onstrategyhq.com

Follow us on Twitter, Facebook, and Instagram: @onstrategyhq

### TOOLKIT

# Fist 5 to Five 5

Consensus: everyone gets some of what they want.

➤ In a team, sufficient consensus = 80% Agree

Your Vote	What it Means
Fist	No Support & I'll block this Mission from going forward Need to discuss more about it and it requires changes before we can adopt it
1 finger (NOT the middle finger)	No support, but I won't block Strong reservations want to discuss a few things will not block the proposed Mission if majority approves
2 fingers	Minimal support  Moderately comfortablewould like to discuss a few minor issues
3 fingers	<b>Neutral</b> <i>Not in total agreement, but comfortable to let the group decide / move forward</i>
4 fingers	Solid support I think it's good and I will openly support it
5 fingers	Committed It's great, I will promote and advocate for it.

# **Futures Wheel**

How to do it

Our Topic:

Do we expand existing products/services into an adjacent market?

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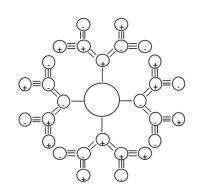
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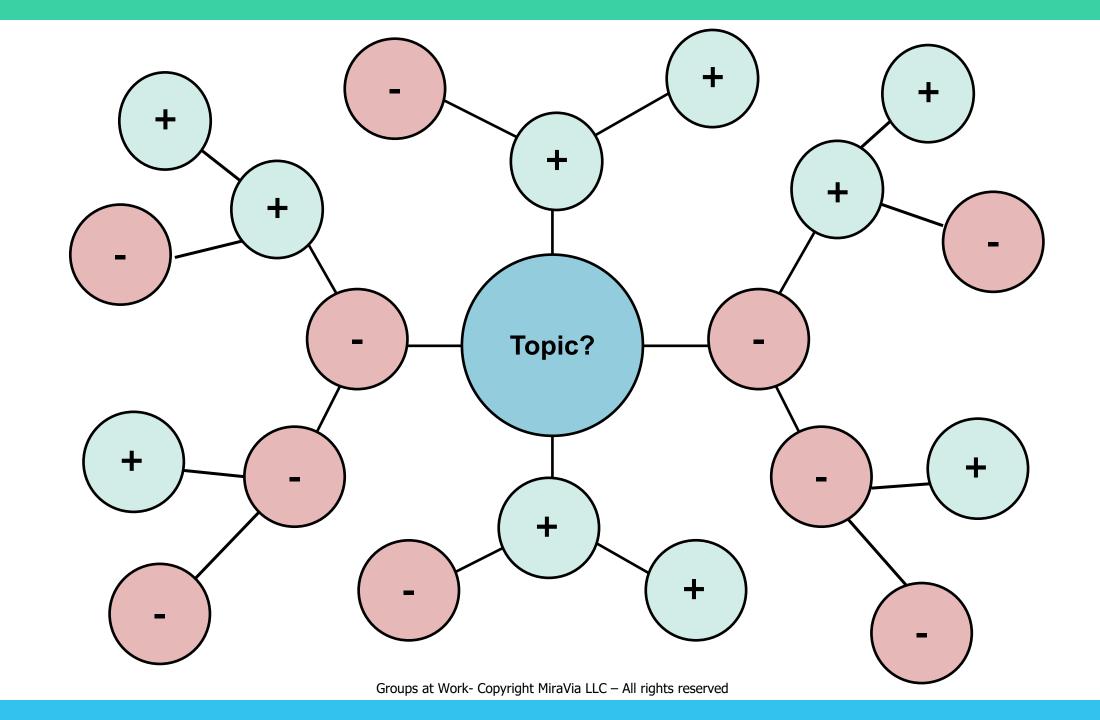
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#### How

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**Our Topic?** 

**Inquirers:** "Help me understand your assumption..."

### What are some of your assumptions relating to expansion into an adjacent market?

Not worth the effort	Confirmed market demand	Other
• X	• X	• X
• X	• X	• X
• X	• X	• X

# Assumptions Wall

**Part 2: Inquiry Examples** 

"What specifically do you mean by \_\_\_\_\_.

"What might be some of the experiences that lead you to that assumption?"

"What are your hunches about the importance of \_\_\_\_\_?

"What might be some of the perspectives you hold about this?"

"What might be some examples that occur to you about how this plays out in \_\_\_\_\_?"

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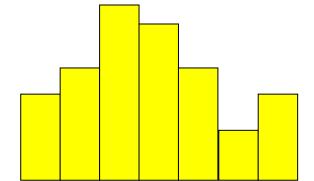
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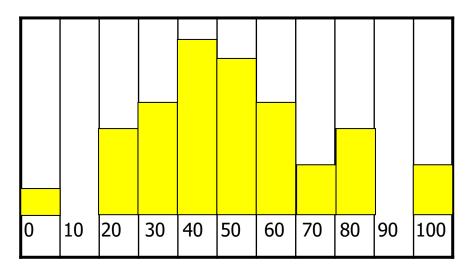
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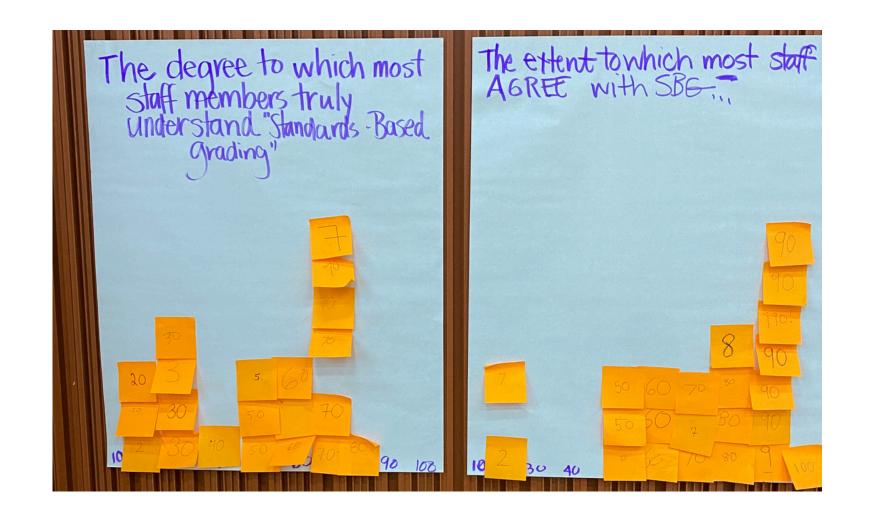
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